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# COVID-19: Operational risk assessment for primary school reopening

Please note: this risk assessment should be undertaken in conjunction with the guidance on school reopening issued by the Department for Education.

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| Assessment conducted by: | R.Marshall & SLT | Job title: | Headteacher | Covered by this assessment: | Staff, pupils, contractors, visitors, volunteers |

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| Date of assessment: | 24.8.2020  **Reviewed**: 19.10.2020  **Reviewed:** 15.12.20  **Reviewed:** 7.1.21  **Reviewed:** 21.1.21 | Review interval: | Monthly | Date of next review: | 7.2.21 |

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| Related documents | |
| **Trust/Local Authority documents:** | **Government guidance:**  <https://www.gov.uk/government/publications/actions-for-schools-during-the-coronavirus-outbreak/guidance-for-full-opening-schools>  <https://www.gov.uk/government/publications/safe-working-in-education-childcare-and-childrens-social-care/safe-working-in-education-childcare-and-childrens-social-care-settings-including-the-use-of-personal-protective-equipment-ppe>  <https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings>  <https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2/early-years-foundation-stage-coronavirus-disapplications>  [https://www.gov.uk/government/publications/face-coverings-in-education](https://eur01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gov.uk%2Fgovernment%2Fpublications%2Fface-coverings-in-education&data=04%7C01%7Crifat.ali%40staracademies.org%7C36fbc681e29a4665966308d87047f280%7Cad91cba8ab0a41f6ab6243cf47f82197%7C0%7C0%7C637382801592461163%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=M4cVw657aeGiy9qt1j2%2FING6ZbXPHgzzj8Srxhu67tg%3D&reserved=0) |

**Risk matrix**

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| --- | --- | --- | --- | --- |
| Risk rating  High (H), Medium (M), Low (L) | | **Likelihood of occurrence** | | |
| **Probable** | **Possible** | **Remote** |
| **Likely impact** | **Major:** Causes major physical injury, harm or ill-health. | H | H | M |
| **Severe:** Causes physical injury or illness requiring first aid. | H | M | L |
| **Minor:** Causes physical or emotional discomfort. | M | L | L |

| Areas for concern | Risk rating prior to action  (H/M/L) | Control measures | In place?  (Yes/No) | Additional measures / comments | Residual risk rating  (H/M/L) |
| --- | --- | --- | --- | --- | --- |
| **1. Establishing a systematic process for full opening in primary schools** | | | | | |
| **1.1 Organisation of ‘bubbles’ in full class groupings** | | | | | |
| **Unintended mixing between classes will increase the risk of the virus spreading** | H | * There is full compliance with the DfE system control measures set out in the latest government guidance. * Each class remains within its designated room/space and predominantly stays within this area. * Any facilities used by more than one class are cleaned and disinfected after use and before use by a new group. * Schemes of work are reviewed to minimise the need for bubbles to use specialist facilities one after the other. * Pupils observe hygiene guidance and wash hands frequently. * Teachers moving between groups comply with social distancing and hygiene guidance. * Timetable and arrangements for each class avoid contact between discrete classes when moving outside their designated space (e.g. when moving to specialist rooms; at break times; on arrival or leaving). * When two or more class bubbles come together in a shared space (e.g. for an assembly) they are kept separate and social distancing guidance is observed. * When pupils are withdrawn for small group work (e.g. SEND pupils) social distancing guidelines are fully observed. * Staggered arrival and leaving times; break times and lunch times. | Y | Individual risk assessments carried out for staff crossing between groups   * Teachers in PPA allowed extra time for hygiene practises to take place between classes. * Cleaning staff employed for extra hours to clean high risk area during throughout the day * ICT/PE teams use sanitiser between class use of specialist equipment. * PPA risk assessment to include cleaning wearing PPE * PE long term plan modified to ensure as little equipment used as possible * RA from Khidmat to be obtained before use | M |
| **1.2 Organisation of teaching spaces** | | | | | |
| **Teaching pupils in full classes will increase the risk of the virus spreading** | H | * There is full compliance with the DfE system control measures set out in the latest government guidance. * Pupils observe hygiene guidance and wash hands frequently. * Good respiratory hygiene is ensured by promoting the ‘catch it, bin it, kill it’ approach. * Face coverings are worn in line with current government guidance. * Enhanced cleaning, including cleaning frequently touched surfaces often, using standard products such as detergents introduced. * Contact between individuals minimised and social distancing maintained wherever possible. * Staff maintain distance from their pupils, staying at the front of the class, and away from their colleagues where possible. Ideally, adults maintain a 2 metres+ distance from each other, and from children. * Pupils are seated side by side and facing forwards, rather than face to face or side on. * Unnecessary furniture is moved out of classrooms to make more space. | Y | * Cleaners/site staff to check stock of tissues/hand sanitiser/ soap every morning and when classrooms are cleaned at lunchtime * Cleaning logs and rotas to be kept up to date by S.Clapham | M |
| **The use of shared spaces and specialist classrooms increases the risk of infection between bubbles** | H | * Larger spaces and specialist classrooms are used by one discrete class at a time. * Large and specialist spaces are cleaned and disinfected thoroughly before and after use. * Large gatherings prohibited. * When two or more class bubbles come together in a shared space (e.g. for an assembly) they are kept separate and social distancing guidance is observed. * Design layout and arrangements are in place to enable social distancing where possible. | Y | * ICT/PE teams use sanitiser between class use of specialist equipment where applicable * PPA risk assessment to include cleaning wearing PPE * PE long term plan modified to ensure as little equipment used as possible | M |
| **1.3 Staffing** | | | | | |
| **Due to COVID-19, the number of staff who are available is lower than that required to teach classes in school** | H | * There is full compliance with the DfE system control measures set out in the latest government guidance. * The health status and availability of every member of staff is known and is regularly updated so that deployment can be planned. * The updated guidance and expectations for those who are shielding and those who are clinically vulnerable or clinically extremely vulnerable is communicated to relevant staff and discussions held regarding return to work. * For vulnerable staff and pupils, concerns are discussed, procedures explained and risk assessments offered. * A pregnancy risk assessment is in place for any pregnant staff. * If the risk assessment raises any significant issues for pregnant staff who are not in the third trimester then the full range of options will be considered including working from home earlier than 28 weeks. * Dialogue is held with Professional Associations/Trade Unions on the school’s approach to staff returning to work. * We are engaging with Government guided mass home testing of all staff | Y | * Risk assessments produced for individuals where necessary * Staff are positively encouraged to participate in whole-school twice-weekly testing | M |
| **1.4 The school day** | | | | | |
| **The start and end of the school day create risks of contact between discrete class bubbles** | H | * Start and departure times are staggered. * The number of entrances and exits to be used is maximised. * Different entrances/exits are used for different groups. * Staff and pupils are briefed, and signage provided to identify which entrances, exits and circulation routes to use. * A plan is in place for managing the movement of people on arrival to avoid groups of people congregating. * Floor markings are visible where it is necessary to manage any queuing. * Attendance patterns have been optimised to ensure maximum safety. | Y | * Map produced and shared in staff training session * Markers/signage outside to guide parents and pupils * Timetables for break times and lunchtimes shared with staff during training session. Updates provided in light of feedback from staff * Staff who are participating in twice weekly testing at home, will not enter the building if their LFT result is VOID Twice or POSITIVE – Staff who are participating will only be allowed into the building with a NEGATIVE result | M |
| **1.5 Planning movement around the school** | | | | | |
| **Movement around the school risks contact between discrete class group bubbles** | H | * Class group ‘bubbles’ remain in their home bases for most of their learning. * Timetabling avoids more than one class group in circulation at any one time in the same part of the building. * Staff moving between class groups observe social distancing and hygiene procedures at all times. * One-way systems are in place where possible. * Corridors are divided where feasible. * Appropriate signage is in place to clarify circulation routes. * Pinch points and bottle necks are identified and managed accordingly. * Appropriate duty rota and levels of supervision are in place. | Y | * Only allocated entry/exit points to be used unless in the case of an emergency | M |
| **1.6 Curriculum organisation** | | | | | |
| **Having missed on-site learning for an extended time, pupils will have fallen behind in their progress during school closures and achievement gaps will have widened** | H | * The school has developed and implemented a comprehensive ‘catch-up’ plan identifying learning gap for individual and groups of pupils in terms of curriculum and knowledge. This includes revised schemes of work, prioritising key elements of the curriculum, engaging in the National Tutoring Programme and additional planned intervention programmes. * Gaps in learning are assessed and addressed systematically in teachers’ planning. * Home and remote learning continue and are calibrated to complement in-school learning and address gaps identified. * Middle leaders will ensure that exam syllabi are covered. | Y | * Long term plans have been amended to consolidate and cover content that has been missed during school closure * Planning has been adapted to meet the gaps that have been identified * Assessments will be carried out to identify gap so that bespoke catch-u programmes can be implemented * Phonic screening check will be carried out in the autumn term for Y2 * Stringent M and E will be carried out regularly to ensure teaching and learning is meeting pupils needs * Home learning updated on school website at least weekly * Home learning policy to be created | M |
| **Some learning activities (for example singing, wind and brass playing and some sports) pose increased risks of spreading COVID-19 infection** | H | * Learning activities for which there is a greater risk of infection are identified and relevant staff informed. * Following discussion and consideration with subject leaders, limitations are placed on when and where these activities can take place and timetables and plans are amended accordingly. * Enrichment activities are reviewed and revised accordingly. | Y | * Swimming lessons to be postponed until local council approves the use of SEDBURGH pool and appropriate risk assessments have been completed * Bamboo tamboo lessons have resumed following local council guidance adhering to appropriate risk assessments carried out. The change from a woodwind instrument has meant class bubbles can be taught as a whole * Pupils have individual instruments and these will be sanitised during and in between use. * LFT will also be offered to the teachers attending from the music service | M |
| **The school does not make optimal use of the disapplication and modifications of the EYFS curriculum which are in place during the COVID-19 pandemic** | H | * The EYFS Co-ordinator and team review the latest guidance on disapplication and modification of the EYFS curriculum. * A plan is agreed by SLT which sets out how the school will make best use of the provisions in the guidance during the COVID-19 crisis. | Y | * Classrooms will remain clutter- free as in the rest of school * Snack times have been altered to support social distancing and rigorous health and hygiene practises | M |
| **The resumption of non-overnight school visits poses risks to infection control** | H | * All school visits are considered on a case by case basis. * A comprehensive risk assessment, factoring in COVID-19 related risks, is undertaken for each visit. * Measures are taken to ensure that discrete class group bubbles do not mix on school visits. | Y | * Visits and visitors have been postponed until at least April 2021 unless essential and will be reviewed in-line with government and local council guidelines * Residential visits have been postponed and will be reviewed in-line with government guidance | M |
| **1.7 Staff workspaces** | | | | | |
| **Staff rooms and offices do not allow for observation of social distancing guidelines** | H | * Staff rooms and offices have been reviewed and appropriate configurations of furniture and workstations have been put in place to allow for social distancing. * Staff have been briefed on the use of these rooms, which may need to be more limited than is normal and timetables are in place for the reprographics room. * Hand gel will be available in stand alone bottles as well as the dispensers in all rooms throughout school. * Disinfectant spray and paper towels will be available in the staff kitchen for staff to use before and after making a hot drink. The boiler has one tap so will be disinfected by the member of staff using it both before and after use | Y | * Where staff are using the boiler/ water cooler/microwave hand sanitiser must be used before and after use and equipment must be disinfected before and after use * Each building now has its own staff room, reprographics room, PPA room and first aid room to avoid crossover between key stages | M |
| **1.8 Managing the school lifecycle** | | | | | |
| **Limited progress with the school’s 2020-21 calendar and workplan because of COVID-19 measures** | H | * School calendar for 2020-21 finalised within the context of the latest guidance on full re-opening. * Senior Leadership Team (SLT) and staff workplans informed by reopening plans and latest guidance. * Staff recruitment for the coming term has been completed. | Y | * Ensure CIM are as thorough as previous years * All meetings take place in rooms that allow for social distancing * Windows and doors are kept open where possible to allow for ventilation | M |
| **Pupils moving on to the next phase in their education do not feel prepared for the transition** | H | * Regular communications with the parents of incoming pupils are in place, including letters, newsletters and online broadcasts. * Virtual tours of the school are available for parents and pupils. * Online induction days for pupils and parents are planned. * A plan is in place for EY teachers to speak with pupils and their parents about the next stage in their education and resolve any issues. Phone calls have been made to pupils entering Nursery and Reception and welcome packs have been sent out * There is effective liaison with some of the destination institutions secondary schools to assist with pupils’ transition. This continues to be led by a member of SLT linked to Y6 * Regular communications with the parents of incoming pupils are in place, including letters and a welcome pack | Y | * PIW team will continue to liaise with parents outside the playground * HV only to be carried out maintaining social distance and PPE | M |
| **1.9 Governance and policy** | | | | | |
| **Governors are not fully informed or involved in making key decisions about reopening** | H | * Online meetings are held regularly with governors. * Governing bodies are involved in key decisions on reopening. * Governors are briefed regularly on the latest government guidance and its implications for the school and the Chair of Governors is kept fully informed. | Y | * Declarations of interest for governors now online | M |
| **1.10 Policy review** | | | | | |
| **Existing policies on safeguarding, health and safety, fire evacuation, medical, behaviour, attendance and other policies are no longer fit for purpose in the current circumstances** | H | * All relevant policies have been revised to take account of government guidance on full reopening and its implications for the school. This applies particularly to guidance and policies on attendance and behaviour from September. * Staff, pupils, parents and governors have been briefed accordingly. | Y | * Policies will be reviewed regularly where necessary to respond to current and emerging needs | M |
| **1.11 Communication strategy** | | | | | |
| **Key stakeholders are not fully informed about the plans for reopening and their implications** | H | * Communications strategies for the following groups are in place: * Staff * Pupils * Parents * Governors/Trustees * Local authority * Regional Schools Commissioner * Professional associations * Other partners | Y | * Text system used regularly to keep parents informed * Marvellous Me up and running * PIW team will keep in contact with ‘hard to reach’ parents | M |
| **An unforeseen lockdown situation prevents effective communication with pupils, parents and staff regarding contingency arrangements** | H | * Contingency plans are in place, including arrangements for home/remote learning, pastoral care and safeguarding. * A communication strategy for pupils, parents and staff in the event of an unforeseen lockdown is in place, building on the experience of the school closure period. * Information about remote learning – including the school’s policy and arrangements, are available on the school website. * Contact records for pupils, parents and staff are kept up to date. | Y | * All telephone numbers are checked and updated where needed * info@ email address to be continued to be used * Class name email addresses to be used | M |
| **1.12 Pupil attendance** | | | | | |
| **Pupil attendance is lower than expected due to parental concerns about pupils’ safety from infection** | H | * Communications with parents reassure them about the safety of full reopening under the latest government guidance. * Dialogue is held with parents who have concerns. | Y | * Regular text/email/letter communication to continue with parents * Website will be continued to be updated regularly * Phone calls will be made where necessary | M |
| **1.13 Staff induction and CPD** | | | | | |
| **Staff are not trained in new procedures, leading to risks to health** | H | * A revised staff handbook is issued to all staff prior to reopening. * Induction and CPD programmes are in operation for all staff prior to reopening, and include: * The DfE system control measures set out in the latest government guidance * Organisational arrangements (i.e. class groups operating as ‘bubbles’ * Infection control * Fire safety and evacuation procedures * Constructive behaviour management * Safeguarding * Risk management | Y | * Staff training will take place in bubbles | M |
| **New staff are not aware of policies and procedures prior to starting at the school when it reopens** | H | * Induction programmes are in place for all new staff – either online or in-school – prior to them starting. * The revised staff handbook is issued to all new staff prior to them starting. | Y | * Induction checklist completed by all new staff * Buddy to be allocated from their bubble | M |
| **Staff are not equipped or trained to deliver remote learning** | H | * All staff are inducted in the use Zoom * All staff receive appropriate training on Zoom to enable them to deliver lessons that ensure pupils learning at home and at school follow the school’s curriculum plans. * All staff have the correct equipment to enable online teaching in their classroom and from their own home. | Partially | * All staff are aware of how to use Zoom and will have further CPD on delivering live lessons asap * We’ve confirmed that all staff have appropriate internet access at home | M |
| **1.14 Free school meals** | | | | | |
| **Pupils eligible for free school meals do not receive them due to discontinuity during the school closure period** | H | * A member of the school’s administrative team is tasked with ensuring that the list of pupils eligible for free school meals is accurate and up to date and that pupils receive free meals when in school. * BSO is checked daily to ensure we are adding any children who newly qualify for FSM | Y | * PIW will continue to encourage parents eligible for Free School Meals to apply | M |
| **1.15 Risk assessments** | | | | | |
| **Risks are not comprehensively assessed in every area of the school in light of COVID-19, leading to breaches of social distancing and hygiene guidance.** | H | * Risk assessments are updated or undertaken before the school reopens and mitigation strategies are put in place and communicated to staff covering: * Different areas of the school * When pupils enter and leave school * During movement around school * During break and lunch times * Delivering aspects of the curriculum, especially for practical subjects and where shared equipment is used * School trips and visits | Y | * Plan in place for staggered entry and exit times/points. This has been shared with staff/parents/carers and catering staff * Plans updated in line with the needs of the school | M |
| **1.16 Responding to cases of COVID-19 and local lockdowns** | | | | | |
| **The school is unsure how to respond when there are suspected or confirmed cases of COVID-19 amongst pupils or staff** | H | * There is full compliance with the DfE system control measures set out in the latest government guidance. * Class group ‘bubbles’ are kept discrete at all times. * The school engages swiftly with NHS Test and Trace if cases are suspected. * The Toolkit for confirmed COVID-19 cases in school, including the Action Plan, is followed for all confirmed cases. * Advice is sought from the Trust/Local Authority/Public Health Teams and appropriate action is taken. Close contacts are identified and asked to self-isolate. * Arrangements are in place for home and remote learning for pupils who are required to self-isolate. | Y | * Lessons uploaded for home learning on the website to ensure no loss of learning * Paper packs are given to those children with no access to devices * Spare devices to be ordered in school for those children to use when in isolation * Texts/email/letters will be used to keep regular contact with parents | M |
| **The school is unprepared for a local lockdown should the rate of infection rise in the area** | H | * There is full compliance with the DfE system control measures set out in the latest government guidance. * A contingency plan is in place should a local lockdown be announced and staff are briefed on its contents. * Systems put in place during the school closure period (e.g., home/online learning, pastoral systems, safeguarding systems) are ready to be reactivated. * Lessons learnt during the school closure period are applied to the contingency plan. | Y | * Lessons uploaded for home learning on the website to ensure no loss of learning * Paper packs are given to those children with no access to devices * Spare devices to be ordered in school for those children to use when in isolation * Texts/email/letters will be used to keep regular contact with parents | M |
| **2. Investing in health and safety arrangements and safety equipment to limit the spread of COVID-19** | | | | | |
| **2.1 Public Health England system control measures** | | | | | |
| **Lack of a comprehensive plan to implement PHE system control measures increases the risk of infection in the school** | H | * Current government guidance is being applied, and specifically the DfE system of control measures set out in the latest government guidance are in place as follows:  1. **Minimise contact with individuals who are unwell by ensuring that those who have coronavirus (COVID-19) symptoms, or who have someone in their household who does, do not attend school**   The information below is included in the school’s reopening plan. This information is issued at staff and pupil briefings and in letters home to parents:   * Anyone with symptoms must remain at home and self-isolate for 10 days if they test positive. Anyone in their household needs to self-isolate for 10 days (including siblings). * Any pupil or staff member needs to go home immediately if they have symptoms. They should take a test as soon as possible. * A child with symptoms awaiting collection needs to be isolated and kept at a distance of 2m from the supervising staff member, ideally in a well-ventilated place. PPE is required if this distance cannot be maintained or there is a risk of contaminated bodily fluids. * If the child uses the bathroom, it must be thoroughly disinfected before use by anyone else. * Everyone must wash their hands thoroughly for 20 seconds with soap and running water or use hand sanitiser after any contact with someone who is unwell. The area around the person withsymptoms must be cleaned with disinfectant after they have left to reduce the risk of passing the infection on to other people. * Routinely taking the temperature of pupils is not recommended by Public Health England as this is an unreliable method for identifying coronavirus (COVID-19).   In addition:   * Staff are reminded that they have received training on infection control that gives them a good understanding of how the spread of coronavirus occurs and can be mitigated. * Infection control training is arranged for new staff.  1. **Face Coverings**  * Current government guidance regarding the wearing of face masks is followed * All adults wear a mask or face covering in communal areas (such as corridors and halls) * Face coverings are worn by adults when travelling on school buses and public transport.  1. **Clean hands thoroughly more often than usual**  * Handwashing / sanitising is scheduled into the school day. It takes place as a minimum: when pupils, staff or visitors enter the school; at break; before and after lunch; before leaving school; whenever the toilet is used. * Bubbles are assigned specific toilets and sinks. * A tick sheet/ board is maintained when handwashing has taken place for a bubble, as a visual reminder. * Handwashing routines are re-taught to pupils using suitable video. * Checks are scheduled during the day on stocks of hand sanitiser, soap and paper towels. Steps are taken to ensure that there is sufficient supply in school.  1. **Ensure good respiratory hygiene by promoting the ‘catch it, bin it, kill it’ approach**  * Posters are downloaded/made/bought that remind pupils and staff about the approach and the importance of handwashing and are displayed around the school, particularly by washbasins/ toilets and at entry/exit points. * The location of bins around the school is checked, and more are ordered if necessary. * A schedule for bins to be emptied / disinfected is in place and is adhered to. * Pupils using public transport are reminded of the need to wear face coverings/masks. * A stock of masks is maintained and made available for staff who can’t socially distance (for use if they are required to provide first aid / intimate care to pupils with COVID-19 symptoms) and for pupils who do not have a mask for use on public transport.  1. **Introduce enhanced cleaning, including cleaning frequently touched surfaces often, using standard products such as detergents**  * The school’s business manager ensures delivery of the induction package to cleaning staff so they fully understand their role in preventing the spread of coronavirus. * The cleaning schedule is reviewed and if necessary additional staff hours are provided to ensure that DfE listed criteria are met. * Stock checks and stock control are maintained  1. **Minimise contact between individuals and maintain social distancing wherever possible**  * Arrangements are in place to limit the number of contacts between pupils and staff. * Bubbles are used to keep groups separate. * Individuals are encouraged to maintain social distancing where possible. * Staff are kept consistent with each bubble as far as possible. * In class, furniture is arranged so that children are facing forwards and sitting side by side. * Any furniture that is surplus to requirements is removed. * As far as possible, children are taught not to touch each other or staff. This will involve re-learning about play time. * No more than 1 year group ever occupies a shared space (hall, dining room etc) at one time. A 2m distance between the bubbles is maintained when 2 or 3 classes bubbles (from the same year group) are together in the same space. * Staggered start and finish times, staggered break times and staggered lunch times are implemented. * Children are taught in age appropriate ways about coronavirus, how it is spread and how they can play their part in keeping everyone safe. * For each class/bubble, basic equipment (such as pen/ pencil/ eraser/ ruler) that pupils routinely need is collated and kept in separate bags. These are made available to any pupil who does not have their own equipment. Each pupil keeps this bag of equipment for their own use. * Resources are boxed, including library books, that are needed for particular classes, to avoid pupils using shared areas such as the school library.  1. **Where necessary, wear appropriate personal protective equipment (PPE)**  * The schoolcontinues to maintain and monitor stocks of PPE and has access to supplier lists. * Staff are supplied with PPE when supervising a pupil who has symptoms of COVID-19 (if 2m social distancing cannot be ensured) and for the provision of routine intimate care to pupils that involves the use of PPE. * Gloves and aprons are provided for cleaning staff. * Face masks are worn by staff when cleaning visible bodily fluids from suspected COVID-19 case. * Stocks of PPE are regularly monitored and replenished * Staff referred to the trust PPE guidance document  1. **Keeping Occupied spaces well ventilated**   **Once the school is in operation, it is important to ensure it is well ventilated and a comfortable teaching environment is maintained.**  This can be achieved by a variety of measures including:   * Mechanical ventilation systems – these should be adjusted to increase the ventilation rate wherever possible, and checked to confirm that normal operation meets current guidance (if possible, systems should be adjusted to full fresh air or, if not, then systems should be operated as normal as long as they are within a single room and supplemented by an outdoor air supply) * Natural ventilation – opening windows (in cooler weather windows should be opened just enough to provide constant background ventilation and opened more fully during breaks to purge the air in the space). Opening internal doors can also assist with creating a throughput of air * Natural ventilation – if necessary external opening doors may also be used (as long as they are not fire doors and where safe to do so) * Further advice on this can be found in Health and Safety Executive guidance on air conditioning and ventilation during the coronavirus outbreak and CIBSE coronavirus (COVID-19) advice.  1. **Engage with the NHS Test and Trace process**  * School leaders understand the complexity of the arrangements for testing and self-isolation and ensure that staff and parents are fully aware of them. Special advice sheets are prepared in the event that a child is sent home with symptoms, for the parents of that child and other members of the bubble. * Staff induction for return to school includes information about the NHS Test and Trace process.  1. **Manage confirmed cases of coronavirus (COVID-19) amongst the school community**  * The contact details for local Public Health England team and local authority health and safety team are readily to hand. * In line with current guidance, a clear process is in place to notify the appropriate authorities of any cases that test positive (e.g., the Trust, the Local Authority, the DfE/Local Health Protection Team as required). * A spreadsheet is maintained to record all staff and pupils who are self-isolating who have tested positive. These spreadsheets are kept up to date. * Use is made of any template letters provided by Public Health England / local authority as directed locally. * Toolkit for confirmed COVID-19 cases in school including the Action Plan is followed for all confirmed cases. * Support and advice are sought from the Trust for any queries/complex cases. Further advice is sought from the Local Authority/DfE/PHE as required.  1. **Contain any outbreak by following local health protection team advice**  * Advice provided by the local health protection team is acted on immediately. * Good working relationships are established and maintained enabling rapid communication with local authorities and local Public Health England. | Y | * Continue to refer to government/Trust and union advice | M |
| **2.2 Cleaning** | | | | | |
| **Cleaning capacity is reduced so that an initial deep-clean and ongoing cleaning of surfaces are not undertaken to the standards required** | H | * A return-to-work plan for cleaning staff (including any deep cleans) is agreed with contracting agencies prior to opening. * An enhanced cleaning plan is agreed and implemented which minimises the spread of infection. * Working hours for cleaning staff are increased. | Y | * Additional cleaning staff hours used throughout the day | M |
| **2.3 Hygiene and handwashing** | | | | | |
| **Inadequate supplies of soap and hand sanitiser mean that pupils and staff do not wash their hands with sufficient frequency** | H | * An audit of handwashing facilities and sanitiser dispensers is undertaken before the school reopens and additional supplies are purchased if necessary. * Monitoring arrangements are in place to ensure that supplies of soap, hand towels and sanitiser are maintained throughout the day. | Y |  | M |
| **Pupils forget to wash their hands regularly and frequently** | H | * Staff training includes the need to remind pupils of the need to wash their hands regularly and frequently. * Posters and electronic messaging boards reinforce the need to wash hands regularly and frequently. * School leaders monitor the extent to which handwashing is taking place on a regular and frequent basis. | Y | * Regular reminders to the children re hand washing | M |
| **2.4 Clothing/fabric** | | | | | |
| **Not wearing clean clothes each day may increase the risk of the virus spreading** | H | * Policies are agreed prior to the school opening on the wearing of uniforms by pupils and business dress by staff to minimise risks. * Expectations and guidance are communicated to parents. | Y | * Risk remains high as we cannot guarantee that parents will comply | M |
| **The use of fabric chairs may increase the risk of the virus spreading** | H | * Fabric chairs are taken out of use where possible. * Where that is not possible, chairs are limited to single person use. | Y |  | M |
| **2.5 Testing and managing symptoms** | | | | | |
| **NHS Test and Trace is not used effectively to help manage infection control amongst pupils and staff, maximise staffing levels and support staff wellbeing** | H | * Guidance on engaging with the NHS Test and Trace process has been explained to staff as part of induction. * Staff, parents and pupils are clear that they should [book a test](https://www.gov.uk/guidance/coronavirus-covid-19-getting-tested) if they are displaying symptoms. * Staff, parents and pupils are clear that they should provide details of anyone they have been in close contact with if they were to test positive for coronavirus (COVID-19) or if asked by NHS Test & Trace. * Staff, parents and pupils are clear that they should [self-isolate](https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection) if they have been in close contact with someone who tests positive for coronavirus (COVID-19) or if someone they live with develops coronavirus (COVID-19) symptoms. * Post-testing support is available for staff through the school’s health provider. | Y | * We will continue to direct staff towards the EAP helpline but not insist on it | M |
| **Transmissions due to asymptomatic cases, especially of the new variants, put pupils and staff at risk and could result in some transmissions in schools going undetected** |  | * In-school testing is provided in line with current government guidance.   *(Scientific evidence indicates that lateral flow testing recognises new variants of Covid-19*)   * Any testing arrangements carried out in school are in line with government guidance and are covered by an appropriate risk assessment, with additional control measures in place as required. * A separate risk assessment for COVID-19 testing in schools is in place to cover testing arrangements (refer to the Trust ‘*COVID-19 Risk Assessment: School Based Asymptomatic Testing’* for further details). * Robust collection and monitoring of absence data, including tracking return to school dates, is in place. * Procedures are in place to deal with any pupil or staff displaying symptoms at school. This includes the use of NHS Test and Trace for both staff and pupils and appropriate action, in line with the most recent government guidance, should the tests prove positive or negative. * Pupils, parents and staff are aware of what steps to take if they, or any member of their household, displays symptoms. This includes an understanding of the definitions and mitigating actions to take in relation to the terms clinically vulnerable and clinically extremely vulnerable should these apply in line with the most recent government guidance. * A record of any COVID-19 symptoms in staff or pupils is reported to the trust or local authority. | Y | * Risk assessments are in place for individuals where necessary | M |
| **Staff, pupils and parents are not aware of the school’s procedures (including on self-isolation and testing) should anyone display symptoms of COVID-19** | H | * Staff, pupils and parents have received clear communications informing them of current government guidance on the actions to take should anyone display symptoms of COVID-19 and how this will be implemented in the school. * This guidance has been explained to staff and pupils as part of the induction process. * Any updates or changes to this guidance are communicated in a timely and effective way to all stakeholders. | Y |  | M |
| **Staff, pupils and parents are not aware of the school’s procedures should there be a confirmed case of COVID-19 in the school** | H | * Staff, pupils and parents have received clear communications informing them of current government guidance on confirmed cases of COVID-19 and how this will be implemented in the school. * This guidance has been explained to staff and pupils as part of the induction process. * Any updates or changes to this guidance are communicated in a timely and effective way to all stakeholders. | Y |  | M |
| **2.6 First Aid/Designated Safeguarding Leads** | | | | | |
| **The lack of availability of designated First Aiders and Designated Safeguarding Leads puts children’s safety at risk** | H | * First Aid certificates extended for three months. * A programme for training additional staff is in place. * Collaborative arrangements for sharing staff with other schools in the locality have been agreed. * There will be a designated first aid room in both KS1 and KS2 building | Y |  | M |
| **2.7 Medical rooms** | | | | | |
| **Medical rooms are not adequately equipped or configured to maintain infection control** | H | * Social distancing provisions are in place for medical rooms. * Additional rooms are designated for pupils with suspected COVID-19 whilst collection is arranged. * Procedures are in place for medical rooms to be cleaned after suspected COVID-19 cases, along with other affected areas, including toilets. | Y | * An additional medical room has been created in the KS2 building to ensure crossover of bubbles is minimised | M |
| **2.8 Communication with parents** | | | | | |
| **Parents and carers are not fully informed of the health and safety requirements for the reopening of the school** | H | * As part of the overall communications strategy referenced in 1.11, parents are kept up to date with information, guidance and the school’s expectations on a weekly basis using a range of communication tools. * A specific communication on the requirements for school attendance from September is issued and followed up with discussion where necessary. * A COVID-19 section on the school website is created and updated. * Parent and pupil handbooks are created and updated. | Y | * Marvellous Me app now up and running for further communication with parents/carers | M |
| **Parents and carers may not fully understand their responsibilities should a child show symptom of COVID-19** | H | * Key messages in line with government guidance are reinforced on a weekly basis via email, text and the school’s website. | Y | * Step-by-step guide displayed on the website including images and instructional videos * Info@email available for parents to email school alongside phoning and receiving text messages | M |
| **2.9 Personal Protective Equipment (PPE)** | | | | | |
| **Provision of PPE for staff where required is not in line with government guidelines** | H | * Government guidance on wearing PPE is understood, communicated and sufficient PPE has been procured. * Those staff required to wear PPE (e.g. staff supervising pupils with symptoms where 2m distancing cannot be maintained, and cleaning staff) have been instructed on how to put on and how to remove PPE carefully to reduce contamination and also how to dispose of them safely. * Staff are reminded that wearing of gloves is not a substitute for good handwashing. * Staff are referred to the trust PPE guidance document. | Y | * PPE provided when cleaning tables in the canteen | M |
| **3. Adopting the new organisational model of discrete class group ‘bubbles’** | | | | | |
| **3.1 Pupil behaviour** | | | | | |
| **Pupils’ behaviour on return to school does not comply with the new guidance on operating within discrete class group ‘bubbles’** | H | * Clear messaging to pupils on the importance and reasons for operating in class group ‘bubbles’ and on social distancing at other times is reinforced throughout the school day by staff and through posters, electronic boards, and floor markings. * Staff continue to model social distancing consistently. * The movement of pupils around the school is minimised. * Large gatherings are avoided. * Break times and lunch times are structured to avoid different class groups coming in to contact with each other and are closely supervised. * The school’s behaviour policy has been revised to include compliance with the new arrangements and this has been communicated to staff, pupils and parents. * Senior leaders monitor areas where there are breaches of the discrete class group ‘bubble’ model and arrangements are reviewed. * Messages to parents reinforce the importance of adhering to the new arrangements. * Wilful disobeying of rules relating to staying within class groups and following hygiene procedures will be sanctioned appropriately and proportionately, by exclusion where necessary. | Y | * Risk remains high due to the nature of children and their innate need to be near one another. Their level of understanding of what constitutes social distancing will also depend on their age. | M |
| **3.2 Classrooms and teaching spaces** | | | | | |
| **The size and configuration of classrooms and teaching spaces does not allow teachers to comply with social distancing measures** | H | * All classrooms have been assessed and configured to allow for teachers to maintain 2 metres social distancing with pupils’ desks facing the front in rows. * All furniture not in use has been removed from classrooms and teaching spaces. * Arrangements are reviewed regularly. | Y | * Risk remains high due to the nature of children and their innate need to be near one another. Their level of understanding of what constitutes social distancing will also depend on their age. | M |
| **3.3 Shared spaces** | | | | | |
| **The use of shared spaces (e.g. hall, dining room) risks different class group bubbles mixing** | H | * No more than one year group is scheduled to occupy a shared space at any one time. * Class group bubbles are kept at least 2 metres apart if occupying the same shared space. * Shared spaces are cleaned after use. | Y |  | M |
| **3.4 Movement in corridors** | | | | | |
| **The discrete class group ‘bubble’ arrangements are breached when pupils circulate in corridors** | H | * Class group ‘bubble’ arrangements are in place * The use of shared learning spaces is timetabled to avoid different bubbles groups coming in to contact with each other. * One-way systems are in operation where feasible. * Corridors are divided where feasible. * Circulation routes are clearly marked with appropriate signage * Any pinch points/bottle necks are identified and managed accordingly. * Appropriate supervision levels are in place. | Y | * Plans in place have been shared with staff | M |
| **3.5 Break times** | | | | | |
| **Class groups may mix at break times** | H | * Break times are staggered. * Pupils are kept within their assigned ‘bubbles’ during social times. * External areas are designated for different groups. * Pupils are reminded about staying in their assigned ‘bubbles’ as break times begin. * Appropriate signage is in place around the school and in key areas. * Supervision levels have been enhanced. | Y | * Plans in place have been shared with staff | M |
| **3.6 Lunch times** | | | | | |
| **Class groups may mix at lunch times** | H | * Lunch times are staggered. * Pupils are reminded about staying in their assigned bubbles as lunch times begin. * Pupils wash their hands before and after eating. * Dining areas are cleaned before and after each class group has used them. * Tables and chairs have been cordoned off where necessary. * Floor markings are used to manage queues and enable social distancing. * Additional arrangements are in place, such as staggering lunch times, delivering grab bags to classrooms, pupils eating in classrooms or other spaces. * Pupils eat lunch with others in their bubble. * Guidance has been issued to parents and pupils on packed lunches (e.g. the use of disposable bags instead of lunch boxes). | Y | * Plans in place have been shared with staff. | M |
| **3.7 Toilets** | | | | | |
| **Queues for toilets and handwashing risk non-compliance with social distancing measures between pupils from different discrete class group ‘bubbles’** | H | * Queuing zones for toilets and hand washing have been established and are monitored. * Floor markings are in place to enable social distancing. * Pupils are encouraged to access the toilet during class/throughout the day to help avoid queues. This can be achieved by pupils from a specified bubble visiting the toilets at set times. * The toilets are cleaned frequently. * Monitoring ensures a constant supply of soap and paper towels. * Bins are emptied regularly. * Pupils are reminded regularly on how to wash hands and young children are supervised in doing so. | Y | * Children with specific medical needs which affect toileting have their own RA with plans in place for toileting as they may need to use a toilet outside their own bubble. A member of staff will accompany them and use PPE | M |
| **3.8 Medical Rooms** | | | | | |
| **The configuration of medical rooms may compromise social distancing measures** | H | * Social distancing provisions are in place for medical rooms. * Additional rooms are designated for pupils with suspected COVID-19 whilst collection is arranged. * Procedures are in place for medical rooms to be cleaned after suspected COVID-19 cases, along with other affected areas, including toilets. | Y | * Medical rooms and procedures are shared with staff | M |
| **3.9 Reception area** | | | | | |
| **Groups of people gather in reception (parents, visitors, deliveries) which risks breaching social distancing guidelines** | H | * Social distancing points are clearly set out, using floor markings, continuing outside where necessary. * Social distancing guidance is clearly displayed to protect reception staff (e.g. distance from person stood at reception desk). * Non-essential deliveries and visitors to school are minimised. * Arrangements are in place for segregation of visitors. | Y | * No adults are allowed in school unless a member of the trust or an essential visitor * Upon signing in/out of school, staff will maintain social distance as per gov guidance | M |
| **3.10 Arrival and departure from school** | | | | | |
| **Pupils and parents congregate at exits and entrances, making social distancing measures difficult to apply and risking pupils from different class groups mixing** | H | * Start and finish times are staggered for each discrete class group ‘bubble’ * The use of available entrances and exits is maximised. * Social distancing guidelines are reinforced at entrances and exits through signage and floor/ground markings, including external drop-off and pick-up points. * Regular messages to parents stress the need for social distancing at arrival and departure times. | Y | * Staff are outside at the beginning and end of day to ensure social distance is maintained as far as is practicable | M |
| **3.11 Staff areas** | | | | | |
| **The configuration of staff rooms and offices makes compliance with social distancing measures problematic** | H | * Reconfiguration of staff rooms and offices has been undertaken prior to the school opening to allow for social distancing between staff. * Staff are briefed about the limitations to use of staff rooms. | Y | * Where staff are using the boiler/ water cooler/microwave hand sanitiser must be used before and after use and equipment must be disinfected before and after use | M |
| **4. Continuing enhanced protection for children and staff with underlying health conditions** | | | | | |
| **4.1 Pupils with underlying health issues** | | | | | |
| **Pupils who are clinically vulnerable or clinically extremely vulnerable do not attend school even though it is deemed safe to do so** | H | * Parents of pupils with underlying health conditions have been provided with updated guidance and discussions have been held with them on a case by case basis regarding attendance at school from September. * Parents have been asked to make the school aware of pupils’ underlying health conditions and the school has sought to ensure that the appropriate guidance has been acted upon. * The school, and parents are clear about the definitions and associated mitigating strategies in relation to people who are classed as clinically vulnerable and clinically extremely vulnerable as set out in the latest government guidance. * The register of pupils with underlying health conditions is regularly updated. * For clinically extremely vulnerable and clinically vulnerable pupils, concerns are discussed, procedures explained and risk assessments offered. * No pupil who is clinically extremely vulnerable should attend school if they live in a tier 4 area. | Y | * Communication with parents to advise on gov guidance with regards to attendance in school * Individual RAs in place where applicable * 999 file updated and held centrally in the main office | M |
| **4.2 Staff with underlying health issues** | | | | | |
| **Staff who are clinically vulnerable or clinically extremely vulnerable do not return to work even though it is deemed safe to do so** | H | * Staff with underlying health issues have been provided with updated guidance and discussions have been held with them regarding returning to work. * All members of staff with underlying health issues, those within vulnerable groups or who are shielding have been instructed to make their condition or circumstances known to the school. Records are kept of this and regularly updated. * Members of staff with underlying health conditions have been asked to seek and act on the advice of their GP/consultant/midwife or current government advice. * Staff are clear about the definitions and associated mitigating strategies in relation to people who are classed as clinically vulnerable and clinically extremely vulnerable as set out in the latest government guidance. * Extremely clinically vulnerable staff remain at home in any school which is in a tier 4 area. * For clinically extremely vulnerable and clinically vulnerable staff, concerns are discussed, procedures explained and risk assessments offered /reviewed. * Current government guidance is being applied. | Y | * Individual risk assessments are in place where necessary | M |
| **5. Enhancing mental health support for pupils and staff** | | | | | |
| **5.1 Mental health concerns – pupils** | | | | | |
| **Pupils’ mental health has been adversely affected during the period that the school has been closed and by the COVID-19 crisis in general** | H | * There are sufficient numbers of trained staff available to support pupils with mental health issues. * There is access to designated staff for all pupils who wish to talk to someone about wellbeing/mental health. * Wellbeing/mental health is discussed regularly in PSHE/virtual assemblies/pupil briefings (stories/toy characters are used for younger pupils to help talk about feelings). * Resources/websites to support the mental health of pupils are provided. | Y | * There will continue to be a strong focus on PSHE as pupils return to school * Staff will support pupils who have suffered bereavement throughout school closure | M |
| **5.2 Mental health concerns – staff** | | | | | |
| **The mental health of staff has been adversely affected during the period that the school has been closed and by the COVID-19 crisis in general** | H | * Staff are encouraged to focus on their wellbeing. * Line managers are proactive in discussing wellbeing with the staff that they manage, including their workload. * Staff briefings and training have included content on wellbeing. * Staff have been signposted to useful websites and resources. | Y | * Staff will continue to be encouraged to access the EAP service | M |
| **5.3 Bereavement support** | | | | | |
| **Pupils and staff are grieving because of loss of friends or family** | H | * The school has access to trained staff who can deliver bereavement counselling and support. * Support is requested from other organisations when necessary. | Y | * All staff have completed online bereavement training in order to support pupils and their families | M |
| **6. Operational issues** | | | | | |
| **6.1 Review of fire procedures** | | | | | |
| **Fire procedures are not appropriate to cover new arrangements** | H | * Fire procedures have been reviewed and revised where required, due to: * Pupils operating in discrete year class group ‘bubbles’ * Staff moving between discrete class group ‘bubbles’ * Staff and pupils have been briefed on any new evacuation procedures. * Incident controller and fire marshals have been trained and briefed appropriately. | Y | * Fire Marshals are up to date and existing plans remain * Fire drill will take place this half term and procedures will be reviewed as and where needed | M |
| **Fire evacuation drills - unable to apply social distancing effectively between discrete class group ‘bubbles’** | H | * Plans for fire evacuation drills are in place which take account of the new arrangements and apply social distancing where necessary. | Y | * Each year group bubble already has a designated area in which to congregate. KS1 and KS2 are also kept completely separate | M |
| **6.2 Managing premises on reopening after lengthy closure** | | | | | |
| **All systems may not be operational** | H | * Government guidance is being implemented where appropriate. * All systems have been recommissioned. | Y |  | M |
| **Statutory compliance has not been completed due to the availability of contractors during lockdown** | H | * All statutory compliance is up to date. * Where water systems have not been maintained throughout lockdown, chlorination, flushing and certification by a specialist contractor has been arranged. * Statutory compliance information is available on Total Risk Manager. The Estates toolkit checklist and guidance are in place. | Y |  | M |
| **6.3 Contractors working on the school site** | | | | | |
| **Contractors on-site whilst school is in operation may pose a risk to social distancing and infection control** | H | * Ongoing works and scheduled inspections for schools (e.g. estates related) have been designated as essential work by the government and so are set to continue. * Due diligence is carried out prior to any contractors attending site, and methods statements and risk assessments are obtained and reviewed. * Assurances have been sought from the contractors that all staff attending the setting will be in good health (symptom-free) and that contractors have procedures in place to ensure effective social distancing is maintained at all times. * Alternative arrangements have been considered such as using a different entrance for contractors and organising classes so that contractors and staff/pupils are kept apart. * Social distancing is being maintained throughout any such works and where this is not possible arrangements are reviewed. * In addition to arrangements for COVID-19, normal contractor procedures are being applied and have been updated in light of COVID-19 (including contractor risk assessments and method statements, and contractor induction). | H |  | M |
| **7. Finance** | | | | | |
| **7.1 Costs of the school’s response to COVID-19** | | | | | |
| **The costs of additional measures and enhanced services to address COVID-19 when reopening places the school in financial difficulties** |  | * Additional cost pressures due to COVID-19 identified and an end-of-year forecast which factors them in has been produced. * LA or trust finance team has been consulted to identify potential savings in order to work towards a balanced budget. * Additional COVID-19 related costs are under monitoring and options for reducing costs over time and as guidance changes are under review. * Additional sources of income are under exploration. * The school’s projected financial position has been shared with governors and LA or trust. | Y |  | M |
| **8. Governance** | | | | | |
| **8.1 Oversight of the governing body** | | | | | |
| **Lack of governor oversight during the COVID-19 crisis leads to the school failing to meet statutory requirements.** | H | * The governing body continues to meet regularly via online platforms. * The governing body agendas are structured to ensure all statutory requirements are discussed and school leaders are held to account for their implementation. * The Principal’s report to governors includes content and updates on how the school is continuing to meet its statutory obligations in addition to covering the school’s response to COVID-19. * Regular dialogue with the Chair of Governors and those governors with designated responsibilities is in place. * Minutes of governing body meetings are reviewed to ensure that they accurately record governors’ oversight and holding leaders to account for areas of statutory responsibility. | Y | * New chair of govs need to be appointed asap. In the meantime communication with CEO continues. | M |
| **9. Additional site-specific issues and risks** | | | | | |
| **Settings to add any site-specific issues/arrangements here and ensure mitigation strategies are in place to address them** | | | | | |
| Children may mix with children from Farnham Primary School during lunchtime/beginning and end of day | M | * Staff to ensure there is no cross-over into Farnham areas of the canteen * Toilets to be used only in an emergency and with adult supervision | Y | * Both schools are kept completely separate at all times |  |
| The planned entry and exit points will require review | M | * SLT will be outside to monitor smooth running of entry and exits at the beginning and end of the day * Regularly reviewed by SLT | Y | * Existing plans are in place and work well |  |
| The safety of staff when carrying out home visits to parents | H | * Risk assessment carried out with the PIW team, who would be carrying out the majority of home visits * Home visits always carried out with more than one member of staff * Purpose of visit communicated to parents prior to the visit * Where staff need to provide a parent with paperwork, this will be left on the doorstep, prior to the staff members stepping 2 meters away from the door. This will always be provided in a plastic wallet * Acceptable Behaviour Policy and standards communicated to parents and students when students join the academy and re-iterated in communications regarding home visits * Home Visits Policy in place and communicated * Staff will not carry out home visits unless it is necessary. In this event PPE will be provided. | Y | * PPE to be worn when carrying out HV |  |
| Poor uptake of mass testing from staff | H | * Staff positively encouraged to participate in mass testing * Refer staff to guidance being sent out by PHE on the importance of mass testing in schools | Y | * Staff will be encouraged to share any concerns they have with a member of SLT | M |
| Staff not reporting test results correctly | H | * Clear procedures created for staff * Procedures shared electronically and given to staff on collection of their test packs * Question and answer sessions offered for staff unsure on any procedure * Video links/reporting links shared electronically and via paper form * Clear expectations of reporting results by staff | Y | * Microsoft forms created for test result reporting to school, to make it easy for staff to report this * Forms created on Office@ account, so it can be accessed by a variety of staff if someone is absent from work * Links for Microsoft forms shared electronically and via paper form | M |
| A staff member causes injury to themselves when carrying out the test | H | * Video of how to carry out the test shared * Clearly explained on procedures to watch the video BEFORE carrying out the test * Reporting of injury/non-clinical problem with the testing kits shared with staff electronically and via paper form | Y | * Procedures clearly state that injury should be reported and how to do this * Procedures clearly state that non-clinical issues should be reported and how to do this | M |
| Communication regarding Mass Testing is ineffective | H | * Communication with staff via email – adding a read receipt where appropriate * Zoom conversations with specific groups of staff * Line managers share information with their team regarding the procedures for mass testing and what to do if they have any queries | Y | * SLT available to answer queries via phone, zoom or email * Clear procedures support communication with staff, that can be referred to at any time | M |
| Maintainingg social distance during collection of test kits | H | * Collection of test kit timetable created and shared with staff to ensure social distancing guidelines can be maintained followed * Clear procedures created and shared about collection of kits to ensure social distancing guidelines are maintained and followed | Y | * Clear procedures support communication with staff, that can be referred to at any time | M |